



CONSUMER STATEMENT
STATE OF CONNECTICUT
DEPARTMENT OF CONSUMER PROTECTION
 165 Capitol Avenue Hartford CT 06106
 E-Mail: trade.practices@ct.gov
 Fax No. (860) 713-7239

For Official Use Only

1. Complete this form. Type or print CLEARLY.
2. Return form to Agency at address shown above.

YOUR NAME	HOME PHONE (Include Area Code)	BUSINESS PHONE (Include Area Code)		ARE YOU 65 OR OLDER? <input type="checkbox"/> YES <input type="checkbox"/> NO
STREET ADDRESS	CITY	STATE	ZIP CODE	E-MAIL
PARTY/COMPANY COMPLAINED AGAINST	PERSON DEALT WITH / TELEPHONE NUMBER (Include Area Code)			POSITION
STREET ADDRESS	CITY	STATE	ZIP CODE	E-MAIL
INFORMATION: WAS A CONTRACT INVOLVED <input type="checkbox"/> YES <input type="checkbox"/> NO	IF "YES", ENTER DATE	TYPE OF CONTRACT: <input type="checkbox"/> ORAL <input type="checkbox"/> WRITTEN		PRODUCT OR SERVICE INVOLVED
DATE PURCHASED	COST \$	HOW PAID (CIRCLE ONE) CASH CREDIT CARD INSTALLMENT CONTRACT LAW-AWAY		
WAS THE PRODUCT OR SERVICE ADVERTISED <input type="checkbox"/> YES <input type="checkbox"/> NO	HOW?	DATE & PLACE OF AD (PLEASE ATTACH COPY IF POSSIBLE)		
HAVE YOU CONTACTED THE COMPANY REGARDING YOUR COMPLAINT? <input type="checkbox"/> YES <input type="checkbox"/> NO	IF "YES" ENTER DATE	PERSON CONTACTED		POSITION
HAVE YOU HIRED AN ATTORNEY <input type="checkbox"/> YES <input type="checkbox"/> NO	IF "YES", NAME	IS COURT ACTION PENDING? <input type="checkbox"/> YES <input type="checkbox"/> NO		IF "YES", IN WHAT COURT?

NOTE: For Home Improvement and New Home Contractor complaints, we request a copy of your contract and copies of the back and front of the cancelled checks. Otherwise, **DO NOT** send any other paperwork or documentation with your complaint at this time. If further documentation is needed you will be notified. We will not be able to return or forward any material sent to this department. Please provide a **detailed** statement regarding the facts of your complaint below. We encourage consumers to try and resolve their issues with the company involved. More information can be obtained from our website: www.ct.gov/dcp. You may also find information on the Small Claims Court and Superior Court process at www.jud.state.ct.us.

SIGNATURE

DATE

Attach as many additional pages as needed to complete your statement.

Note: All complaints are public information. By submitting this complaint, you give the Department of Consumer Protection your permission to release a copy of this Consumer Statement.